

SWITCHING TO HOSTED VOICE FOR BUSINESS

Top 10 Ways Speakeasy Makes it Easier

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Advantages of Hosted Voice for Business

Speakeasy Hosted Voice allows your business to make phone calls using the same broadband connectivity you use to connect to the Internet.

Phone system functionality is hosted on Speakeasy's private, redundant nationwide network. Speakeasy provides broadband connectivity, IP phones, calling plans, and advanced calling features to create a unified communications system – whether you have one office or multiple locations nationwide.

For businesses that currently rely on traditional premises-based phone systems, Speakeasy Hosted Voice offers significant cost savings, superior flexibility, and advanced functionality. With all these advantages and more, many businesses have held back only because they anticipate a challenging transition process. Fortunately, Speakeasy takes the pain out of switching with a unique level of simplicity and convenience from sales and installation all the way through to ongoing customer support.

10 Ways Speakeasy Makes it Easier to Switch

Making a change to your business communications system takes a bit of time and effort, but it doesn't have to be a hassle. With Speakeasy on your side, there's never been a better time to give your business the advantages of Hosted Voice for Business.

1. Easy purchasing experience – phone quote

Speakeasy's experienced Business Consultants can generate a complete quote for any business – even multi-site businesses – in just five minutes. We'll work with you to select the right phone hardware. We'll help you transfer your current phone numbers. You can keep your existing broadband connection or get guaranteed voice Quality of Service (QoS) when you choose Speakeasy broadband up to 20x20 Mbps.

2. No phone system required

Because phone system functionality is hosted on Speakeasy's private network, there's no PBX, IP-PBX, Key or other costly phone system to buy and maintain. That's a huge savings in time and money, and it means that you'll never outgrow your system. All you need is a broadband connection, phones, and a small voice gateway provided by Speakeasy.

3. Free IP phones for all employees

For a limited time, Speakeasy is offering a free Polycom IP Phone with every Speakeasy Unlimited Calling Plan or Global Calling Plan (5 seat minimum). This offer eliminates the primary up-front expense of switching to Hosted Voice for Business. The Polycom SoundPoint IP 321 is a two-line office worker phone that delivers superb sound quality as well as wide range of features.



Phone Features

Call Hold, Call Waiting, Caller ID
Call Transfer, 3-Way Calling
Redial, Line Status Monitoring

4. Unlimited calling plans

Speakeasy's Unlimited Calling Plan eliminates costly and unpredictable long distance bills. Make as many calls as you want, nationwide, for just \$27.95 a month per employee. For just a little more, you can select unlimited calling to 22 countries with the Speakeasy Global Calling Plan. Countries include Austria, Belgium, Canada, Chile, China, Denmark, France, Germany, Hong Kong, Ireland, Italy, Malaysia, Netherlands, New Zealand, Norway, Singapore, South Korea, Spain, Sweden, Switzerland, Taiwan, and United Kingdom.

5. Rapid deployment

Speakeasy's dedicated Installation Coordinators will work with your business to ensure a smooth transition process with no downtime. Your Hosted Voice system will be completely installed and configured in 40 to 60 days. No on-site technical work is necessary to set up your voice service. It can be as simple as connecting the Speakeasy-provided voice gateway to your network and plugging in the pre-configured phones.

6. Broadband choice and call quality

Although you can choose to keep your existing broadband service, Speakeasy guarantees true voice Quality of Service (QoS) when you combine Hosted Voice with a Speakeasy broadband service. That's because having both voice service and broadband connectivity on one network enables Speakeasy to prioritize voice calls over other data for crystal-clear call quality. In addition, Speakeasy's nationwide private network was built with voice in mind to prevent issues that can affect voice quality.

Speakeasy offers a full range of cost-effective broadband options, all backed by a high-performance nationwide network and legendary customer service:

- Business DSL. Affordable line-share and dedicated DSL options with download speeds up to 15 Mbps.
- T1s and Bonded T1s. Symmetrical bandwidth up to 6 Mbps with robust SLAs including 99.99% guaranteed uptime.
- Business Ethernet. Best value for maximum bandwidth up to 20x20 Mbps with the same 99.99% uptime as a T1.

7. Intuitive management tools

Learning to administer a Speakeasy Hosted Voice system is quick and intuitive, with none of the hassles associated with on-site PBX or IP-PBX equipment. Because functionality is hosted on the Speakeasy network, you can manage phone system features from any location through a secure and easy-to-use web portal. There's never any need for on-site maintenance, and scalability is limited only by your broadband capacity. You can move and change users instantly at no cost by calling or emailing Speakeasy's award-winning customer support team, and adding new employees is as easy as ordering a new calling plan and plugging in a new phone.

8. Easy-to-learn features

In addition to all the basic features you expect – like Call Waiting, Call Transfer, and 3-way Calling – Speakeasy Hosted Voice includes advanced web-based features that can help your business stay flexible and competitive. Speakeasy provides a library of concise online resources to help new customers begin using these features immediately to improve productivity and mobility. Popular features include:

- Find Me / Follow Me. Program your calls to ring to multiple phones, such as mobile numbers.
- Remote Office. Use a home or hotel phone for business, without giving out the number or paying long distance.
- Voicemail as Email. Simplify voicemail management by receiving voice messages in your email inbox.
- VoiceToolbar. Integrate voice service with your email and web browser for one-click dialing and call control.

9. Mobile and remote worker integration

If your business extends beyond the confines of a traditional office, Speakeasy Hosted Voice offers a turnkey system for keeping employees connected. With Speakeasy Teleworker service, individual remote workers can join your unified business phone system simply by plugging pre-configured phones into their broadband connections. Plus, advanced mobility features like Find Me / Follow Me and Remote Office ensure that employees who travel frequently or work from home occasionally are never out of reach.

10. Disaster recovery protection

Choosing a Hosted Voice phone system is one of the easiest ways to protect your business from sudden disruptions, such as power outages and natural disasters. This is an automatic benefit due to the way Hosted Voice works. Because functionality is hosted on Speakeasy's redundant nationwide network, your phone system will continue to function no matter what happens at your office. Callers never get a fast busy signal, voicemail remains operational, and lines can be forwarded to alternate phones in minutes.

Switch Now

Hosted Voice is a Voice over Internet (VoIP) solution, and VoIP is the future. According to In-Stat, 42% of U.S. businesses have already deployed VoIP solutions in at least one location, and penetration is expected to increase to 79% by 2013. Most experts believe that businesses that don't make the switch now will be playing catch-up in a few years. There's simply no reason to wait. Speakeasy Hosted Voice lowers costs, simplifies management, and delivers advanced features that help your business work smarter and stay nimble.

Call 800-556-5829 to speak to a Speakeasy Business Consultant today.

Or learn more online at www.speakeasy.net/service/phone

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